

PET TRAVEL SCHEME (PETS)

Bringing your pet into the United Kingdom on
Cathay Pacific and Cathay Dragon



The Pet Travel Scheme (PETS) allows ferrets, cats, and dogs from eligible countries to enter London or Manchester in the United Kingdom (UK) without the need to go through the usual 6 months quarantine. Pet lovers in the UK, under PETS can take their ferrets, cats, and dogs away to approved countries under PETS and bring them back with no quarantine restrictions.

The following information has been created to provide pet owners with a guide as to how they may prepare their pet for air travel and take advantage of the PETS with Cathay Pacific and Cathay Dragon.

ENTERING INTO UK

LIST OF APPROVED COUNTRIES

For the latest list of approved countries, please refer to the website of the Department for Environment Food and Rural Affairs (DEFRA) at www.gov.uk/take-pet-abroad/listed-and-unlisted-countries.

WAITING PERIOD

Your pet may not enter or re-enter the UK under PETS until the following waiting periods have passed in the foreign countries:

Originated from EU member states or approved (listed) non-EU countries:

21 days after it is vaccinated against rabies;

Originated from non-approved countries (unlisted countries):

3 months after blood sample is taken from the blood test proving the vaccination against rabies is successful.

STEPS TO FOLLOW

As the rules change from time to time, please refer to the DEFRA leaflet available at <https://www.gov.uk/take-pet-abroad> for latest information.

NOTES

- From 1st April 2017, the procedure for clearing live animals into the UK will change. In order to avoid paying VAT (a tax 20% of total shipping costs), pet owners are advised to apply for Transfer of Residence (ToR) with UK Customs. Please visit [HERE](#) for updated information, complete the online ToR01 application and send to nch@hmrc.gsi.gov.uk at least 3 weeks in advance of shipping the pet. Pet owners will receive the ToR reference (it takes around 2 weeks to process) from Customs which will be used to negate the VAT. Please be prepared to show the ToR reference to the clearing agents for example, PBS, POJ or JCS etc. If no ToR reference is obtained, VAT will have to be paid on arrival. VAT cannot be pre-paid by Cathay Pacific as we will not know the total amount until the pet has been Customs cleared. VAT can be reclaimed with certain conditions and this will be solely responsible by the pet owners. ToR references are only available for permanent relocation to the UK.
- Owners returning with their pets to the UK will not be charged VAT **providing** they can provide proof of residency and export of the pets from the UK.
- Owners temporarily importing their pets into the UK must pay VAT but can reclaim it upon leaving the UK.
- Cathay Pacific and Cathay Dragon will only accept ferrets, cats, and dogs for transportation in animal containers made of rigid plastics, fibre glass, metal, or weld metal mesh. Wood or plywood containers are not acceptable on Cathay Pacific. A maximum of 5 pets can be transported into UK per shipment.
- Pets should avoid arrival at London Heathrow after 18:00 (local time) and Manchester after 20:00 (local time), or during weekend and public holidays because the service providers **PBS International in London Heathrow and Gatwick / Pets On Jets in Manchester / DEFRA** serve only skeleton staff members at non-office hours. Special arrangement has to be made,

with additional surcharges levied by PBS International / Pets On Jets and DEFRA, if the arrival time is beyond office hours.

- Your pet will only be accepted for carriage once we have confirmed that you have made arrangements for clearance with the PBS International or Pets On Jets (see below). If you would like your pet to be transported to another regional UK airport after clearance (e.g. Glasgow, Newcastle etc), this must be arranged independently with PBS International / Pets On Jets. Cathay Pacific and Dragonair air waybills would be consigned to London Heathrow, Gatwick and Manchester only.

PBS International (London Heathrow)

e-mail: info@pbspettravel.co.uk

Tel: +44 (0) 1784 449341

Fax: +44 (0) 208 848 8511

PBS International (London Gatwick)

e-mail: info@pbspettravel.co.uk

Tel: +44 (0) 1293 551140

Fax: +44 (0) 1293 551169

Pets On Jets (Manchester)

e-mail: info@petsonjets.com

Tel: +44 (0) 161 2097670

Fax: +44 (0) 161 2097672

- The PETS check will be performed by the Animal Reception Center (ARC) or Animal Aircare Company staff on arrival at London Heathrow, Gatwick or Manchester airport.
- Please ensure that the documentation required by DEFRA is completed to avoid unnecessary delay to both you and your pet.
- These documents will be fixed to your PETS travelling container in order to speed up the clearance process. It would be advisable to keep copies with you as well as any supporting documents, e.g. vaccinations card and blood sample test result. Copies of these support documents should also be attached to the animal container.
- **It is the responsibility of the customer to ensure that all documents are completed correctly.**

PAYMENT METHOD

- **For PBS International in London:**

Customers using PBS London or Gatwick must settle their bill directly or make a prepayment on the Cathay Pacific / Cathay Dragon air waybill.

- **For Pets On Jets in Manchester:**

Pets on Jets in Manchester will only accept prepayment on the Cathay Pacific / Cathay Dragon air waybill

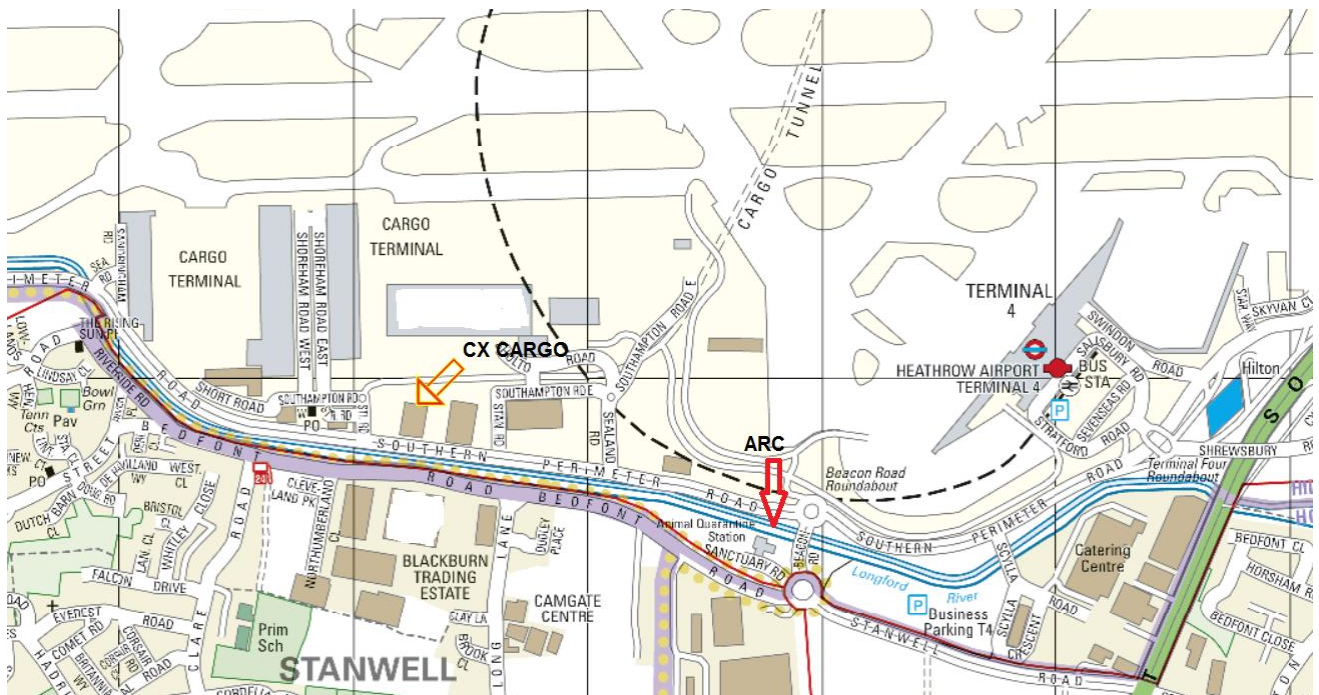
UPON ARRIVAL

Upon arrival your pet will be immediately transported to the Animal Reception Centre or Animal Aircare Company and set free from the travel container.

The Customs and PETS clearance process takes approximately 3 hours given that all documents are proven valid. After that you can pick up your pet by signing the customs release note.

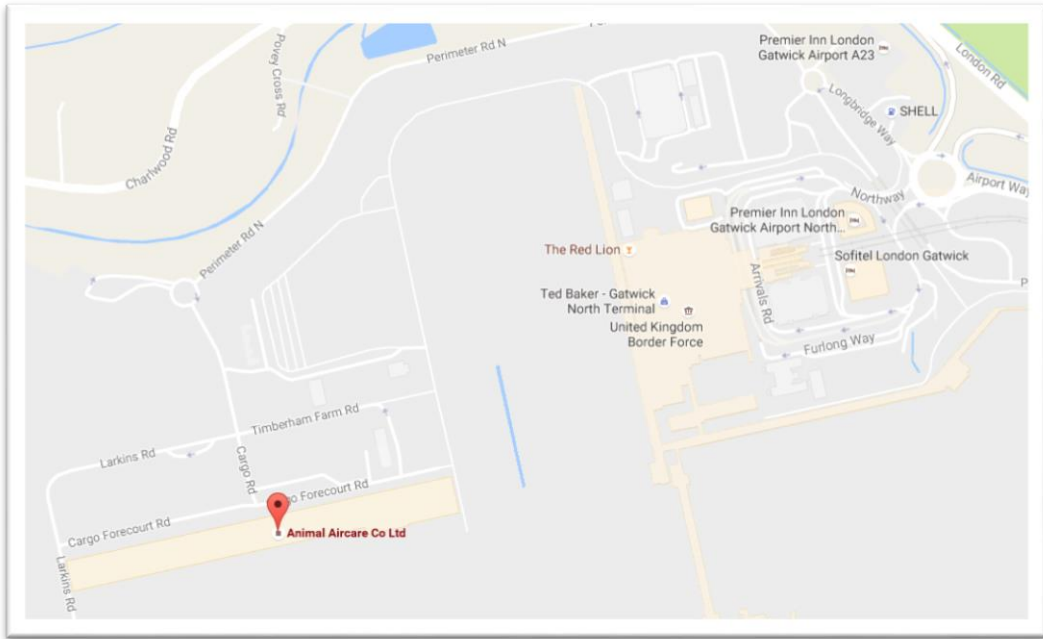
The Animal Reception Centre in **London** is close to the Terminal 4 of the London Heathrow Airport*. You may opt to take the number 555 or 556 bus, getting off at the stop right outside the Cathay Pacific Cargo Terminal and then walk to there. Alternative is to hire taxi from Terminal 4.

London Heathrow



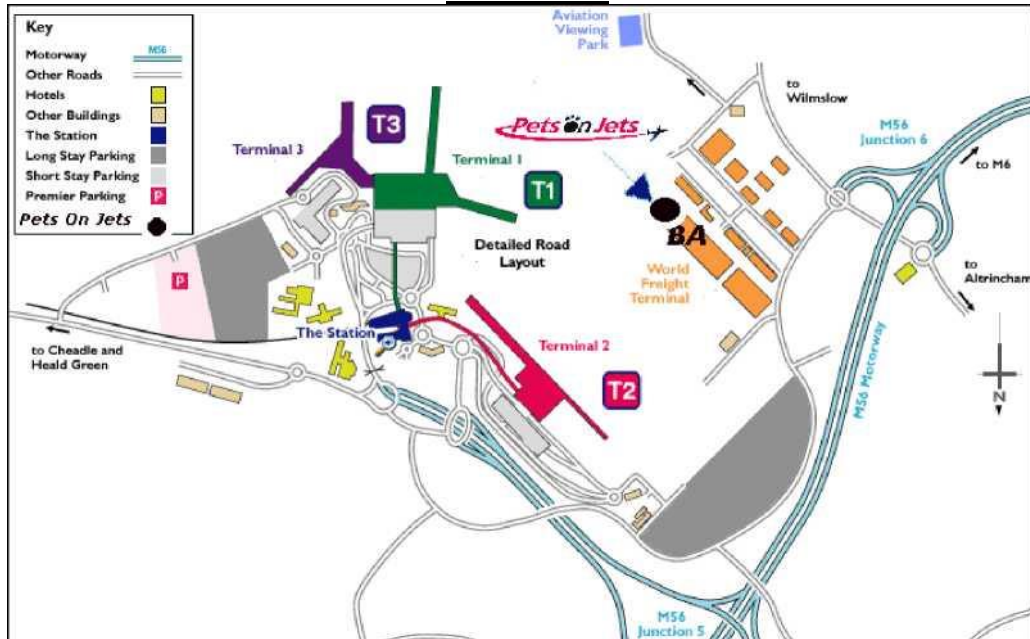
The Animal Aircare Company is the pet collecting point at Gatwick Airport. It is recommended to hire taxi from the South Terminal as public transportation is not available to get there.

London Gatwick



The pet collecting point at **Manchester** is located at the Pets On Jets office from the World Freight Terminal*. It is recommended to hire taxi from the Manchester Airport as public transportation is not available to get there.

Manchester



(* The locations of Animal Reception Centre at London Heathrow and Manchester are subject to change without prior notice.)

In the event of PETS check failure, the Animal Reception Centre or Animal Aircare Company will issue a failure form, stating the reasons and available solutions. The pets will be detained at the Animal Reception Centre or Animal Aircare Company or moved to a quarantine cattery / kennels until all issues are resolved. **Cathay Pacific and Cathay Dragon do not accept liability for any costs or expenses incurred as a result of a PETS check failure.**

CONTACT

For more information on The Pet Travel Scheme:

DEFRA Help Line: +44 (0) 370 241 1710 (Mon-Fri 08:00-18:00)

DEFRA Website: <https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

DEFRA e-mail: pettravel@apha.gsi.gov.uk